

# TELEHEALTH – COMMUNICATION TOOLS TO ADVANCE YOUR PRACTICE

***Did You Know?***  
*Telemedicine improves access to healthcare for patients in distant locations and allows physicians and health facilities to expand their reach, beyond their offices.*

## Convenience for Physicians and Patients

*Hospital visits have decreased by 26.6% as a result of the availability of telemedicine.*

### 01 | What is Telemedicine?

Telemedicine is a virtual offering of health services to patients. This service allows practices to serve more of their community by saving time and resources. Physicians have the ability to provide consultations, education and meetings all through a Telehealth System. This system allows for collaboration among professionals for patients, uncapped possibilities for medical training and growth, and an easily conducted conferences among employees and other offices.

### 02 | Is It Compliant?

The telemedicine program offers a completely HIPAA compliant system that provides an easy to use environment that keeps everyone safe. A powerful platform that is backed by a signed business associate agreement, safeguarding patient protected health information (ePHI). The program offers an elegant and customizable virtual “waiting room” where your

patients can queue without compromising their information. Easily accept, deny, and monitor those waiting for service or a meeting; keeping everyone organized and prioritized accordingly.

### 03 | Features

The system offers a military-grade security profile that is encrypted and heavily monitored for security. Cloud-based, high resolution capable service that is available with little to no extra hardware. Record sessions and save for reference and future use, be it for training, patient files, etc. Flexibility to bring more information to patients and practices. Cost-effective solution to meet demand and needs of clients. You will also gain access to:

- White Glove Support customer care program that provides guidance and support from initiation to training
- Assistance with policy, firewall and proxy compliance on all applicable systems
- Internal meeting controls for added security and customization
- Functionality across various systems and hardware

### Learn More

Contact us today to learn more about the telemedicine services available, the benefits to you, and how to implement new and exciting services to your facility. Matrix GPO is working on meeting physician needs with diverse services. Click [here](#) to visit the Matrix GPO website and fill out an enrollment form.

### References

<https://matrixgpo.com/Content/preferred-portfolio-member>

<https://matrixgpo.com/Content/gpo-overview>